

Sustainability policy

Reviewed by Group management in August every year

At the Swedish Exhibition & Congress Centre and Gothia Towers, sustainability is at the heart of our operations. We take a holistic approach to sustainability based on ecological, social and economic sustainability.

We implement this approach as follows:

- By following our principles for sustainable development, which are listed below.
- By using natural and marine resources responsibly.
- By saving energy and switching from fossil to renewable energy.
- By offsetting our own business air travel by investing equivalent carbon offset costs in measures to enhance sustainability within our operations.
- By striving to achieve sustainable levels of resource consumption, transport and emissions into air and water.
- By operating in such a way that, where possible, we avoid chemical substances and materials that are harmful to health and the environment.
- By making deliberate choices and using as many organic, locally produced raw materials as we can.
- By working preventively, with the goal of constant improvement, and complying with applicable legislation in the area of sustainability.
- By working systematically on diversity, and issues related to gender equality and accessibility.
- By constantly striving to ensure that our business activities, purchasing and procurement contribute to the sustainable development of society both locally and globally.
- By communicating our sustainability work in such a way that it enhances the engagement and knowledge of our own employees, customers and suppliers.
- By offering an environment that promotes the well-being of our employees and guests.

Acting according to this policy means that our visitors, guests and customers can benefit from our operations with a clean conscience and contribute to our shared efforts to create a sustainable society.

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Governing principles for sustainable development

Sustainability is a fundamental part of our vision to be Europe's most attractive venue by offering the best total experience. Sustainability must be a natural, integral part of our work. We need to behave responsibly to contribute to a more sustainable future and achieve the UN Sustainable Development Goals. Sustainability is at the heart of our operations and is one of the Group's strategic focus areas. We take a holistic approach to sustainability based on environmental, social and economic sustainability.

Our principles for sustainable development and how well we have achieved their aims are reviewed every year as part of the management review.

Inclusivity

We are convinced that the participation of our identified stakeholders is essential to driving our operations forwards and achieving constant improvements. This participation is created through systematic dialogue with our stakeholders, and the procedures for dialogue and its analysis are integrated in our operations and the processes and procedures of our focus areas.

Integrity

We must always operate with a high level of integrity and morality. The Group must be managed and act in compliance with the laws and ordinances applicable to our operations and to society, and it must assume responsibility for and create engagement around policies, decisions and operations.

We respect personal dignity, privacy and the rights of every person with whom we come into contact in our work. None of us contributes to breaching or circumventing human rights.

We know that participation and diversity in all areas help us harness the unique ability of every individual to contribute to our success. Via our systematic work on equal treatment, which means to us that everyone has the same value and must be treated with respect and dignity, regardless of gender, transgender identity or expression, ethnic affiliation, religion or other belief, disability, sexual orientation or age, we are succeeding in this.

We must not participate in or support any corruption. Representatives of the Group must not offer customers, potential customers, suppliers or consultants any rewards or benefits that are not in line with established business practice to obtain or retain business or obtain any other undue advantage.

Our Group strives to maintain an open business climate and a high level of business ethics. In our operations, we protect and respect everyone who is affected by our operations. The whistleblower service gives everyone an opportunity to raise suspicions of serious wrongdoing. This is important for the maintenance of good corporate governance and the confidence of customers and the public in us.

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Stewardship

Sustainability is a fundamental part of our vision to be Europe's most attractive venue by offering the best total experience. Just like other members of society, we need to behave responsibly to contribute to a more sustainable future and meet the major challenges facing our planet.

The Swedish Exhibition & Congress Centre and Gothia Towers creates value by contributing to our customers' sustainability work while also meeting our own lofty sustainability requirements. Given our role in society, it is essential to continue to play a proactive role in this context.

Sustainability must be an integrated part of our operations and of every business area, and business support must create the conditions for us to do business while paying equal attention to profitability and sustainability. The three dimensions of sustainability must be taken into account in all decisions. Senior management must show clear leadership on sustainability work and ensure that this work receives the necessary resources.

Transparency

We stand for openness and honesty in our actions and communications. We endeavour to hold constructive, mutually beneficial dialogue with our stakeholders. The basic principles are that communication should be clear, relevant, proactive and open.